

TERMS AND CONDITIONS OF SALE BIKE RENTAL & TOURS

Upon signing the contract on paper, the client accepts all the Terms and Conditions of the contract reflected here. It will be totally mandatory to sign the contract in order to collect the hired bicycles.

BOOKING

The reservation of rental services and guided tours will be requested through one of the following means:

- 1) contact form on the website,
- 2) email: info@sierradelasnievesbybike.com,
- 3) by phone at the number +34 644709283.

SNBB will send a summary of the reservation including the essential data (customer data, type and date of the requested service, price) and its confirmation will be necessary, which will be made effective with the payment of a deposit by the client.

The deposit to be paid will be 50% of the total price of the service and will be made by bank transfer or by card through an online payment (a link will be sent).

PAYMENT AND DEPOSIT

The payment of the remaining 50% of the reservation can be made with a credit / debit card (through the internet or with a dataphone), by bank transfer or in cash. For payment by card on the web or by transfer, the SNBB staff will send you a link or bank account number, through the email that is provided, where you will be informed of all the details to be able to make the payment.

The bicycles for rent cannot be collected without having made the total payment previously agreed upon. In the case of renting a bicycle, it will be necessary to have a credit card to establish a **deposit between € 75 and € 300 per reservation**, depending on the number of bikes rented. If you do not have a credit card, you can pay the deposit in cash. The deposit will be refunded at the time of returning the bikes in the same condition that was rented.

CANCELLATIONS, REFOUNDS, CHANGES

The client may cancel the reservation with the following conditions:

- cancellation **10 or more days** before the day of the rental: **refund of 100%** of the deposit
- cancellation **between 9 and 3 days** before the day of the rental: **refund of 50%** of the deposit.
- cancellation **up to 48 hours** before the day of the reservation or **no-show: no amount will be refunded.**

The return of bicycles before the contracted date, due to illness, accident, weather problems, etc., does not oblige SNBB to return any type of amount.

The client can request the change of date, without added costs, as long as there is availability on the new requested date

EQUIPMENT AND CUSTOMER RESPONSIBILITIES

The lessee declares to be in adequate health conditions to ride a bike, to be able to handle a bicycle and to have the necessary control of the rented equipment and undertakes to respect the laws and traffic regulations in force, as well as to be responsible for all damage caused as a consequence of any accident while using the bicycle. Likewise, SNBB is not responsible for any fine or sanction derived from any violation of said laws.

SNBB may unilaterally terminate the contract before the date of its conclusion in case of serious breach, by the lessee, in the use and care of the bicycle

The material is delivered revised and will be returned complete and in the same condition in which it was delivered to the tenant.

The renter is obliged to take good care and take all necessary precautions to protect the bicycles and the rented equipment from damage, loss, theft or theft, and will keep the bicycle in a safe and well-guarded place. If any damage occurs during the rental period, the tenant will immediately assume all the replacement costs incurred at the rate price, or failing that, at the market price.

In case of theft or loss of the bicycle, the client will be responsible for assuming 80% of our cost of the bicycle according to the purchase invoice to the supplier.

The lessee must inform the company of the damage caused to the material or its malfunction.

ID

To carry out the rental, the client must provide his ID, Passport or some type of valid documentation that proves his identity.

INSURANCE

SNBB has civil liability insurance included in the price of the bicycles, but the company is not responsible for damages, injuries or problems suffered by the client, or that which may be caused to third parties during the rental period.